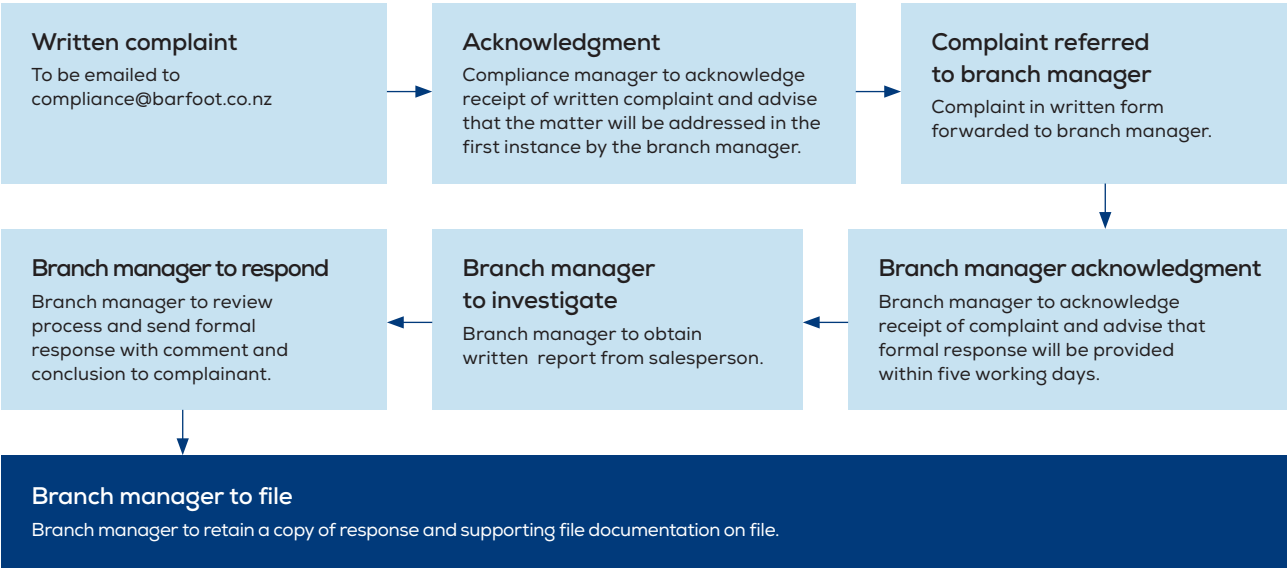


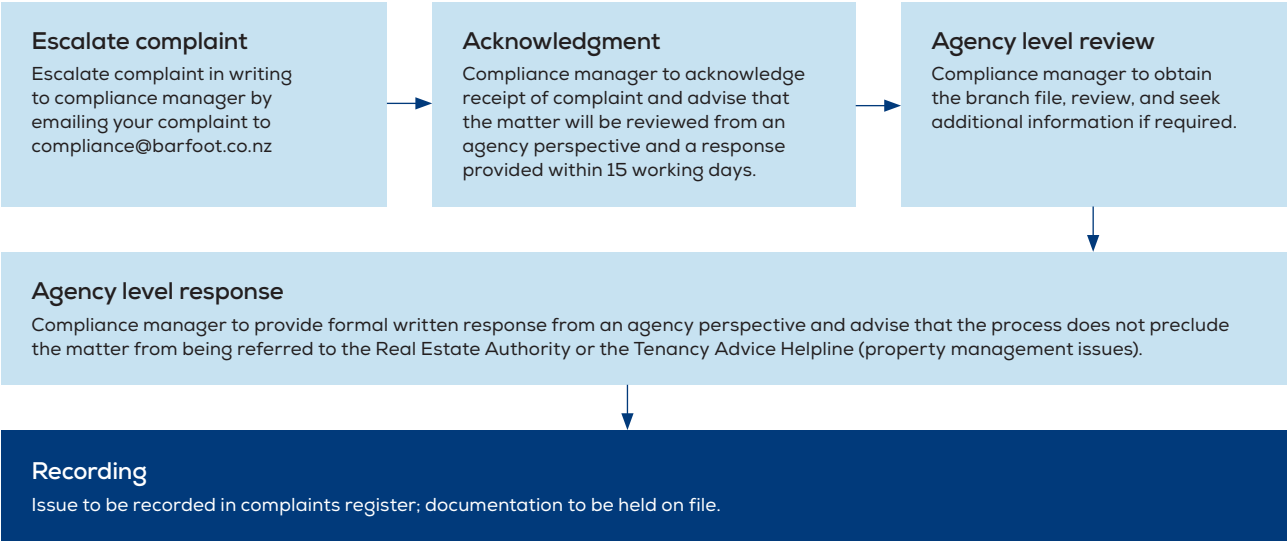
Complaints

Real Estate Agents Act (Professional Conduct and Client Care) Rules 2012 – Rule 12

Initial complaint:



For complaints responded to by the branch manager but which do not satisfy the complainant:



Note:

This process does not preclude the matter from being referred to the Real Estate Authority. The Authority can be contacted through: rea.govt.nz